

The Directors and Management of Palmer Construction Ltd are committed to operate every aspect of the business to those standards that offer the highest possible quality of service to all clients. This is supported by a progressive management style that encourages the quality culture throughout the company.

The Management is committed to:-

- Develop and maintain the quality management system.
- Ensure it is appropriate to the purpose and context of the business
- Continually improve the quality management system.
- Provides framework for setting Quality Objectives
- Commitment to satisfy applicable requirements
- Support strategic direction of the business
- Communicate throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Ensure that the management reviews plan how to achieve the quality objectives – review/evaluate the results

Copies of the policy shall also be displayed on site office and head office notice boards and will be made available to all external parties on request.

This policy shall be reviewed periodically and at least annually by members of the board of directors in order to ensure that it is current, suitable and relevant to the company’s business activities.

Managing Director



Simon Dennis

2<sup>nd</sup> May 2017

### REVISION RECORD

Revision Record		
Version Number	Date	Revision Summary
3	30.3.16	document reviewed, no changes but date changed to 30.3.16
4	1.10.16	As above, date changed to 1.10.16
5	2.5.17	Review and updated, meet requirements of 9001:2015